

If you are unhappy with a decision made by AQC GROUP, you may appeal. The following outlines how to do so.

Submit your appeal in writing via email.

AQC Director will confirm your appeal and provide you with a copy of our appeals procedure

Your appeal case will be investigated by a special committee team.

Our Appeal officers are different to those involved in the audit process.

Our Director will keep you informed about what's happening throughout this process.

The process will include interviews with key people and reviewing our records. We will record what we're doing as we go.

As a result of our findings we will consider what type of action we need to take in regards to your appeal.

Once an outcome is reached. Our Director will write to you in regards with the result of your appeal.